

Phone: (410) 917-6982 Fax: (410) 401-0367 clannyservice@gmail.com clannyservices.com

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Dear Clanny Client,

Starting **November 1**, **2016** our prices have increased due to increased cost in: gas, insurance, labor, supplies, and more. Prior to your next appointment, please consider the changes in our services, or estimate the cost of the cleaning.

In order to ensure customer satisfaction and to maintain our service standards we have decided to provide our clients with a detailed list outlining our services. At Clanny Services we cater to your needs. We can clean virtually anything in your office or home. Below we have included a list which specifies which services are included and which are not included in our cleaning package. According to your selections, prices may vary. Please review the list below as it will provide a guide to better understand the services we provide and how we can accommodate yours needs.

### Payment: ALL PAYMENTS ARE DUE AT THE TIME OF SERVICE.

- \* 6% sales tax will apply to all clients
- \* 3% added for credit card payments
- \* Cash accepted: No fees
- \* Checks accepted: No fees. Bounced checks \$35 per deposit.
- \* 10% fee for late payments after 2 days from the date of the service.
- \* Prices are valid for 1 year from November, 1, 2016.
- \* Does not apply to move in and move out cleaning.
- \* Does not apply to post construction cleaning.

Sincerely,

The Clanny Team

### What can affect your price?

- 1. Number of bathrooms and their current condition.
- 2. Size of the house, number of bedrooms, number of stories (floors).
- 3. Pets, pet hair and dander in around the house.
- Type of cleaning: surface cleaning, detailed cleaning, move in/ move out cleaning, post
  construction, holiday cleaning, recurring services (weekly, bi-weekly, monthly, seasonal,
  and annual).
- 5. The current condition of the house.
- 6. Number of picture frames, ornaments that need to be dusted.
- 7. Location of the home from the office.
- 8. If services were janitorial, housekeeping, or maid service.
- 9. Number of staff needed to complete the job.
- 10. If special products are needed to clean your home, please provide supplies with instructions.
- 11. Emergency cleaning \$30 extra.
- 12. Cancellation of appointment: \$30.
- 13. Base rate: 2 bedrooms, 2 bathrooms, 1 level home, not cluttered: Starting at \$120/cleaning
- 14. Homes with pets. Base rate: 2 bedrooms, 2 bathrooms, 1 level home: starting at \$150/cleaning
- 15. What you need done in your home, select from below.



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# List of services and prices

All areas must be prepared prior to our arrival, i.e.	Cost per	Number of	Total cost
clear dishwasher, and clear counter tops and all surfaces. Otherwise, extra costs will apply	item	units	
In the Kitchen			
1. Clean microwave inside and outside	Included		
2. Clean toaster oven inside and outside	Included		
3. Wipe counter tops	Included		
4. Mop floors	Included		
5. Breakfast dishes for ONE DAY ONLY	Included		
6. Dust fixtures, ceiling fans, lights,	Included		
7. Empty trash	Included		
8. Wipe out kitchen sink	Included		
9. Wipe kitchen table(s): must be cleared	Included		
10. Clean ovens inside - must schedule in advance	\$30 - \$50		
11. Clean fridge inside and outside –must schedule in advance	\$30		
12. Clean kitchen cabinets inside and outside –must schedule in advance (depends on size)	\$150 -\$300		
13. Clean pantry inside and outside –must schedule in advance (depends on size)	\$50-\$75		
14. Washing dishes	\$50		1
15. Hand moping kitchen floor	\$30		
16. Detailing a kitchen: Must schedule in advance	\$300		
In the Bathroom			
1. Clean countertops	Included		
2. Clean sink, taps, soap dish and tooth paste cup	Included		
3. Clean mirror and glass	Included		
4. Vanity exterior	Included		
5. Bathtub	Included		
6. Shower glass, door and track	Included		
7. Wall tiles	Included		
8. Shine all chrome (taps, faucets & towel racks)	Included		
9. Toilet and toilet base	Included		
10. Baseboards, windowsills and light switches	Included		
11. Floors vacuumed and washed	Included		
12. Garbage removal	Included		
17. Cleaning inside vanity	\$20		
18. Cleaning inside medicine cabinet	\$10		
19. Detailing bathroom. Must be scheduled in	\$100		



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advance	
20. Scrubbing of shower floor or bathtub: must	\$75
schedule in advance	Ψ13
21. Other bathrooms	\$20
In the bedrooms: Please clear the dresser, nightstands	
and clutter prior to cleaning	
1. Make beds	Included
2. Dust dresser and night stands	Included
3. Dust furniture	Included
4. Vacuum/ mop floors	Included
5. Dust window sills	Included
6. Dust visible baseboards	Included
7. Polish mirrors	Included
8. Fold/ hang some clothes	Included
9. Putting dirty laundry in laundry basket	Included
10. Remove trash	Included
11. Picking up toys	\$10
12. Change bedding	\$5
13. Folding <u>a basket</u> of clothes: must be scheduled in	\$20
advance	
14. Organizing closets: must schedule in advance	\$100
15. Other bedrooms	\$20
Living and dining rooms: all surfaces must be cleared prior to cleaning	
Dust surfaces	Included
2. Dust picture frames and lamps	Included
3. Dust reachable baseboards	Included
4. Vacuum visible cobwebs, where we can reach	Included
5. Dust window sills	Included
6. Dry dust blinds	Included
7. Vacuum and mop floors	Included
8. Vacuum carpets	Included
9. Vacuum or mop stairs	Included
10. Dust laundry room and mop	Included
11. Remove trash	Included
12. Vacuum couches, chairs and under cushions (we do	\$20
not move heavy furniture excluded), prior scheduling	
is needed	
Other levels	\$100



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## Additional Cleaning Services (upon request)

For a deeper clean, consider adding one or more cleaning additions. Most cleaning additions add one half hour of time and cost to your booking.

- Clean chairs and railings
- Cleaning scuff marks
- Wash interior doors and frames
- Clean door knobs throughout home
- Walls and ceiling cleaning
- Fold Laundry
- Picking up toys
- Dusting ornaments and Picture frames
- Adding wax to the floors: type of floor is needed prior to request
- Hand moping kitchen
- Cleaning blinds
- Reach areas that require a ladder
- Organizing and picking up mail, snack bar, desks, dressers, and de-clutter
- Wash carpets
- Additional requests are permitted
- Disposing trash outside the home to a dumpster to a remote trash collector.

### **Specialty Cleaning Services**

Our Clanny Cleaning Squad, besides regular home cleaning, also offers additional services at an additional cost: including:

- Cleaning windows from inside and outside, including window sills and screens.
- Power washing or pressure washing sidewalks and driveways.
- Basement cleaning
- Declutter
- Party prep and after-party cleanup
- Post-construction cleaning
- Move-in/Move-out cleaning
- Hauling trash- depends on distance from office
- Post construction

### Terms and conditions:

- 1. Payment is due at the time of the service.
- 2. Changing from recurring weekly to bi-weekly- to monthly to when and if needed, will change the prices.
- 3. Most prices, were given to recurring clients ONLY. One time cleaning, is not included. You can use this chart to estimate cost. On site estimates are required.
- 4. All homes must be prepared for cleaning, cleared from clutter, unless otherwise agreed.